



How To Clock in/out

STEP 1

Download the mobile app, Generations.
You can find the app on Google Play or the App Store
by searching “**Generations Homecare System**” or
by following the links below:



[Google Play](#)

[App Store](#)

STEP 2

Once the app is downloaded, please call the office
so we can send you a login link. This link will allow you to
reset your password and log in to the app.



Reset Password For Visiting Angels
of Connecticut



jbridgham@visitingangel... 4:31 PM
to me ▾



Hi Test Cargiver,
You can click the link to choose your own password.

[https://generations.idb-sys.com/
ForgotPasswordRecoveryForm.aspx?
uid=TahdcSVRAavNhRAR+/
NjXRNoRd61yycN3ZupbnBFTTrGdFvcC8jELXQA4OrY8hslmTt+
rqlpkWgaC3VyP7xzp9w==](https://generations.idb-sys.com/ForgotPasswordRecoveryForm.aspx?uid=TahdcSVRAavNhRAR+/NjXRNoRd61yycN3ZupbnBFTTrGdFvcC8jELXQA4OrY8hslmTt+rqlpkWgaC3VyP7xzp9w==)

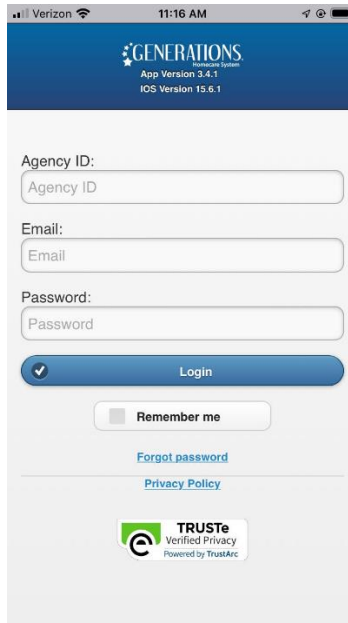
STEP 3

LOG IN INFORMATION

Agency ID: Visi1681

Username: Your Email Address

Password: The password that you set up in Step 2



Verizon 11:16 AM

GENERATIONS
Homecare System
App Version 3.4.1
IOS Version 15.6.1

Agency ID:
Agency ID

Email:
Email


Password:
Password

Login

Remember me

[Forgot password](#)

[Privacy Policy](#)

 TRUSTe
Verified Privacy
Powered by TrustArc

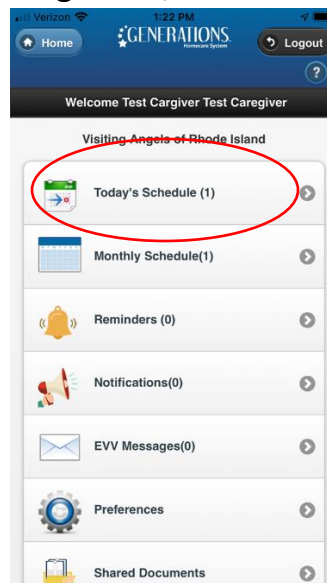
STEP 4

After logging in, you should see the home page.

Here you have access to your schedule, Reminders, Notifications, Messages, Preferences, and Documents.

To begin your shift, click on ***"Today's Schedule"***

To view any upcoming shifts, click on ***"Monthly Schedule"***

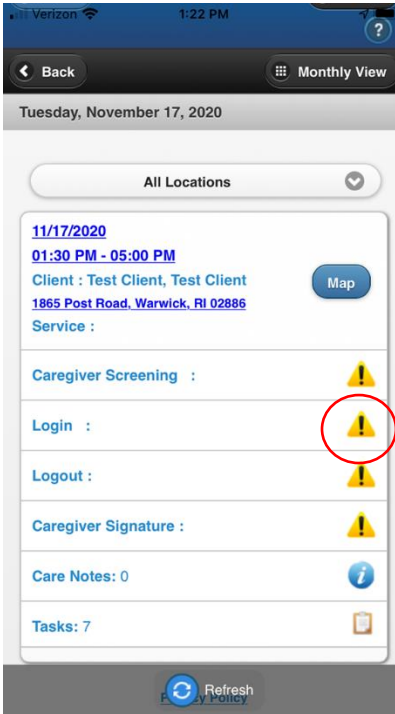


STEP 5

To log-in, simply click on the yellow alert sign and it will verify your location via GPS.

This takes between 12-50 seconds.

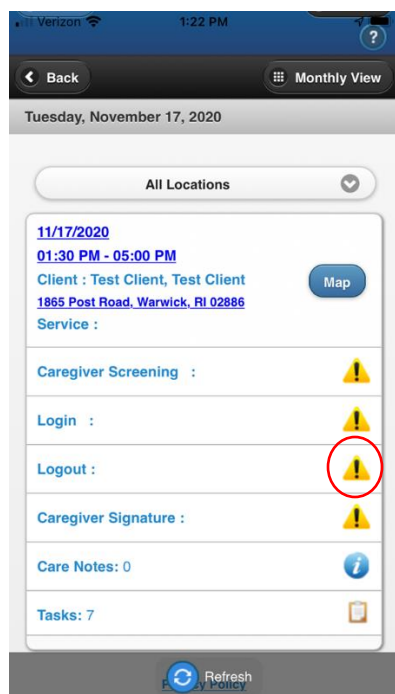
Once verified, a green checkmark will appear next to the log-in section.



STEP 6

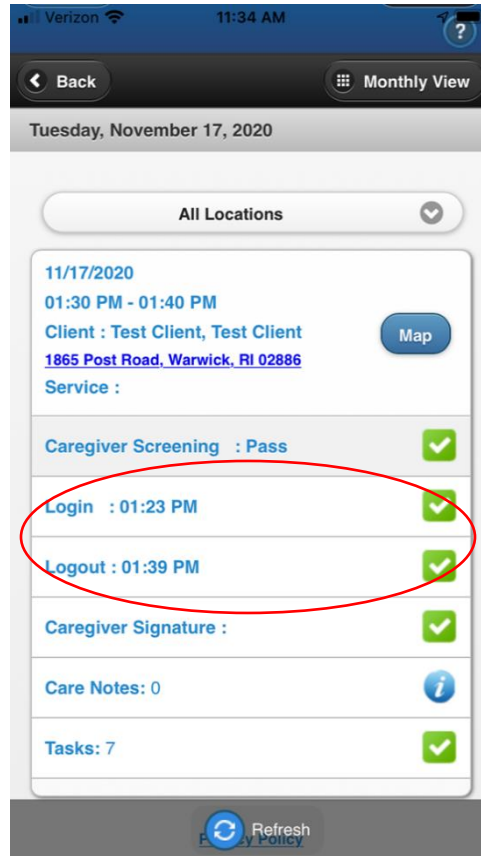
When your shift is complete select the logout button and GPS will verify your location.

This will take between 12 -50 seconds.



STEP 7

Once all items are completed a green check mark will be placed beside it.



Things To Remember

- ✓ Visiting Angels log-in/log-out system is how we keep track of your hours. If you do not log-in your pay may not be accurate.
- ✓ You and all office employees are notified when you do not log-in. An alert is sent every 15 minutes until you log-in.
 - ✓ Calling the office is not a substitute for logging in.
- ✓ If you are having trouble with the Generations App please call or send an email so the issue can be fixed immediately.

Alternatives

If the application isn't working you have the ability
to call in through our log-in phone system.

This option should ONLY be used if all others avenues haven't worked.

Call 855-399-6809

Enter your Caregiver ID (Typically the last 4 of your phone number)

Press 2 to log-in or Press 3 to log-out

Enter the Client's ID (This will be given to you prior to the start of your case)

To log-out repeat those steps

***If you have any questions or concerns, please call
the office and we will help you get everything set up.***

Woodbridge: 203-298-9700

Newington: 860-372-4429

Groton: 860-446-2273